

AGREEMENT OF SERVICE

Serendipity Relationship Consultancy of 1st Floor, 617 Dean Street, Albury
(herein referred to as "SRC")

RECITALS:

- A. SRC acts as an agent for our Clients solely for the purpose of introducing the Client to people of the opposite sex with the view of entering into a lasting relationship.
- B. The Client wishes to take advantage of this service on the terms and conditions thereof.

SRC's OBLIGATIONS:

Upon receipt of the non-refundable fee, to enrol the Client.

1. To commence the membership from the date of signing the Agreement of Service and upon receipt of full payment of membership fee. If the part payment option is selected, the membership will commence from the date of receipt of final payment.
2. "Hold" time is allowed for the exploration of potential relationships, work commitments, travel etc. No introductions will be provided during this period. If your hold time and your membership time expire then your membership will be deemed to be finished. However if the minimum number of introductions is not met within the enrolment period SRC will extend the membership for such time as it thinks fit so that the minimum introductions are met.
3. To place the clients file on hold or remove the client's file from hold as soon as receiving written/verbal request.
4. To review the Clients file so as to better facilitate the introduction of the Client to compatible people of the opposite sex. Should the Client reject 3 or more introductions, the Client will be required to come back into the office for a progress discussion.
5. Failure to advise SRC of any change to contact details may affect the allowed hold time. Inability to contact the client for a prolonged period of time may result in the membership being cancelled / finalised.
6. To hold the Clients information as confidential and only impart details of the Client to prospective introductions according to the questionnaire completed. Surname, place of work and residential address will never be disclosed.
7. That in the event of the clients behaviour being deemed to be offensive, unreasonable, or potentially damaging to any other Client, or the reputation of SRC, SRC reserves the right to cancel the clients membership. All fees paid will NOT be refunded.

8. That in the event SRC fails to comply with the above terms, the client at the complete discretion of SRC shall be entitled to a part refund at the completion of the enrolment period.
9. If the client is to choose the internet option the clients details will be used on the Serendipity web page for marketing purposes. No personal or contact details will be included. If you do not wish your photo to be included the client needs to make the Serendipity staff aware of this fact.
10. Serendipity Relationship Consultancy is run under the NSW Introduction act there for obligations for other states are not applicable.

CLIENT OBLIGATIONS:

1. To advise SRC when an introduction is required. Requests are taken on Mondays. Request made any day other than Monday will be processed the following week. It is the client's responsibility to arrange for, and to follow through on an agreed introduction.
2. To provide feedback to SRC on the appropriateness of each introduction and its outcome.
3. To advise SRC when they require to utilise their "hold" time, during which period the Client will receive no further introductions.
4. To maintain fair and reasonable **conduct and contact** with the staff and management of SRC and people they may meet as a result of their enrolment with SRC. The confidentiality of any other Clients met through their enrolment with SRC will be respected.
5. To notify SRC of any change to my contact details, to minimise delays in introductions. If SRC are unable to contact me within a 3-month period, I understand that my file will be temporarily suspended, with this suspended time being applied against my "hold" time. If SRC are unable to contact me for an extended period or after a reasonable attempt to contact me has failed, I understand that my membership may be cancelled at the complete discretion of SRC.

DISCLAIMER

SRC accept no liability for any loss or expense howsoever the same may be caused, suffered or incurred by our Clients or by any person whom they may be introduced to.

Neither SRC nor any of its servants or agents, accept any responsibility or liability for any information or representation concerning its Clients or persons to whom its Clients may be introduced. Nor does it or any of its servants or agents, accept any responsibility for any warranty concerning the history, character, age, capabilities, background or suitability of our Clients or of any person.

AGREEMENT

I acknowledge that I have read and understood the terms and conditions contained in this contract and agree to be bound by them.

That the information provided to SRC on the questionnaire completed prior to this agreement both written and verbal are true and correct in every particular.